

Physician CONNECTION

Congratulations, Hurley Family, on Achieving the Highest Honor in EMR Adoption and Usage

– A Message from Melany Gavulic



Today we became a validated HIMSS Stage 7 Hospital!

Sounds great, doesn't it? Here is what it actually means....

Stage 7 itself is not an award. Technically, being verified as a HIMSS Stage 7 hospital indicates that we have a near paperless environment, utilizing and continuously innovating our electronic medical record to provide efficient, high quality and safe patient care.

Achieving HIMSS Stage 7 is a validation of the years of hard work from teams across the organization and is a recognition of our efforts towards moving Hurley forward and formally establishing ourselves amongst an elite peer group. **Only 5% of hospitals across the country are verified as HIMSS Stage 7.** This 5% represents an elite group of hospitals/health systems who have far more resources and far more access to capital, yet we are able to count ourselves amongst them. There are only three other

hospitals/health systems in the state of Michigan who are verified as Stage 7, and we are the only hospital in our region.

As stated by the HIMSS Surveyor, "As a stage 7 facility, the EMR is not an 'IT project' it is a tool used throughout, and integrated throughout the entire organization to enhance the services provided."

All of this comes from the great team work and enthusiasm demonstrated by the Hurley family day in and day out. Embracing the electronic medical record, recognizing the efficiencies it can provide in our daily work, and consistently pushing for more and more advancement and use of the system to help us to further our innovative care, is what has catapulted us to this elite status.

Thank you all for your engagement and enthusiasm shown to the surveyors as they travelled throughout the organization. This is yet another Hurley achievement that marks the ongoing commitment we have to continuing our mission of Clinical Excellence, Service to People.

Sincerely,
Melany

HMC Quality and Patient Safety (Opioid Related Overdoses)



Opioid-related overdoses are an epidemic in the US: According to the Centers for Disease Control and Prevention, 91 Americans die from opioid overdoses every day. Our BCBS Michigan Surgical Quality Collaborative (MSQC) physician champion, Dr. Raouf Mikhail, is leading a project focused on improving prescriber and patient education. Currently the focus is on appendectomy, cholecystectomy and hernia repair surgeries. The goal is to provide the right amount of pain medication to our patients with the hope of avoiding increased pain related readmissions or phone calls related to

inadequate pain control. The MSQC collaborative along with the Opioid Prescribing Engagement Network (OPEN) has published opioid prescribing recommendations for opioid-naïve patients (patients with no preoperative opioid use) that are available now. Please contact Dr. Mikhail for more information.

Dr. Khalil Katato Receives Award – Congratulations



Dr. Khalil Katato received the NCI Community Oncology Research Program -Silver Certificate of Excellence for exceptional achievement in patient enrollments in National Cancer Institute Treatment and Cancer Control Trials from August 2014 – June 2017.

In Memoriam

In an effort to help preserve the memory and legacy, this section is dedicated in remembrance of those members of the Medical Staff who recently passed away.

Gurgan Ege (11/27/62 – 11/29/17)

We are very sorry to tell you that Dr. Gurgan Ege lost his fight with cancer. He passed away peacefully on November 29th. His wife Handan asked us to share the following with his colleges, coworkers, and friends:



My beloved husband, my love and life partner, the father of Cansu and Ceren, is now in the hands of the angels. There are no words to explain our pain and sorrow, but we know that Gurkan is at peace right now. He will live in our hearts forever.

-Handu, Cansu, Ceren Ege

** In lieu of flowers, we ask that you please send any donations in his memory to the EGE FAMILY Fund, which provides scholarships to university students.*

Ahmed, Hisham I MD
 Alghanem, Abd A MD, FACS
 Ashraf, Mohammad MD, FACOG
 Atanga-Sab, Bernadette MD
 Aziem, Awad MD
 Azoury, Fouad M MD
 Botta, Rao S MD
 Bournias, Nicholas J DDS
 Byrne, Brendan MD
 Delproposto, Zachery S MD
 Dennis, Shannon L PhD
 El-Haddad, Mohamed MD, FACC, RPVI
 Gregory, Melissa J MD
 Hanna-Attisha, Mona MD
 Harper, Derrick K MD
 Hasan, Saqib I MD, FACP
 Hillman, Zachary J DO
 Jagirdar, Yogesh MD
 Jarboe, Marcus MD
 Jnananand, Nayantara MD
 Joseph, Tejal S MD
 Kalra, Veena MD
 Kiran, Samasandrapalya MD
 Lauber, Paul R MD
 Mahadin, Deemah R MD
 Mansour, Mohamed MD
 Mattichak, Stephen MD
 Monga, Ranjan MD
 Moza, Ankush MD
 Mullangi, Ureddi R MD
 Naber, Katherine DO
 Nicholson, Claire PA-C
 Oteng, Rockefeller A MD
 Owda, Ali K MD
 Patel, Piyush C MD
 Perdue, Aaron MD
 Saah, Elna N MD
 Sahni, Vaibhav MD
 Satterfield, Nicholas W MD
 Sayyid, Samiullah H MD
 Singh, Gagandeep MD
 Sriram, Chenni MD
 Stack, Edward P MD
 Towfiq, Basim A MD
 Wolf, Kristin MD

Here's a look at some significant happenings at Hurley Medical Center in 2017

Stroke

Hurley Medical Center earned an advanced certification as a Primary Stroke Center from The Joint Commission. This certification recognizes hospitals equipped to provide stroke patients with timely, evidence-based treatment.

Lung Center

HMC's Lung Center continues to expand, providing expert treatment with the use of the latest bronchoscopy and ultrasound technology. The center consists of a multidisciplinary team with experience in treatment of lung diseases and the goal aimed at optimizing outcomes for patients along the entire continuum of care.

Joint navigator and CHF navigator

Hurley hired the region's first joint navigator and congestive heart failure navigator. The joint navigator follows all joint patients from time of boarding until 90 days post-discharge and has been instrumental in helping Hurley be successful in CMS's mandatory joint replacement program. The heart failure navigator works to educate patients about disease management, provides care transitions to ensure successful discharges, and monitors patient compliance and progress to prevent hospital readmissions.

Food FARMacy

The Food FARMacy opened on August 1, 2017 in our Eastside campus, within our Diabetes Center, at 2700 Robert T. Longway Blvd in Flint. Patients are assessed for food insecurity and if they are in need, they get a referral to the Food FARMacy for healthy food for them and their household members. They can go two times per month, for three months. In the first three months over 700 people were served. The Community Foundation of Greater Flint has authorized a grant of \$50,000 to the Hurley Foundation from the Arthur L. Tuuri Health Fund for this initiative.

Diabetes Center

The Hurley Diabetes center completed re-certification for the American Diabetes Association and State of MI DHHS. Recognition for being a provider of Diabetes Self-Management Education is completed every four years.

Kohl's Healthy Kids

Hurley Wellness Services received \$250,000 (\$125,000 for two years) to promote children's health and wellness in our community.

New Durant Urgent Care

Hurley Urgent Care in Durand opened its doors in September and is Located at 8759 Monroe rd. Durand. Open 7 days per week. M-F 10-10pm and Sat/Sun 10-6pm.

This location offers onsite x-ray, waived testing labs, and Occupational Health services including DOT/CDL exams and pre-employment physicals. The Urgent care will fax a summary of the visit to the PCP office for follow-up.

Elective PCI.

Hurley Medical Center has successfully transitioned from only performing Emergent Coronary Angioplasty (Primary PCI) to also performing Elective PCI procedures. In the programs first year, over 275 PCIs have been performed with high quality outcomes. The program continues to grow and has successfully received full accreditation for PCI services from Corazon.

Cardiac/Pulmonary Rehab

Hurley Medical center moved its location of Cardiac and Pulmonary Rehab services from its location at Insight Fitness to Hurley's campus. The new location provides close parking and access for these patients to receive the monitored exercise care needed to prevent future readmissions and promote healthy habits.

Collaboration with Michigan Medicine C.S. Mott Children's Hospital

Hurley Children's Hospital continues to strive to give quality and best evidence based care and recently the Pediatrics department entered into a care collaboration with Michigan Medicine C.S. Mott Children's Hospital pediatric surgery and endocrinology division, as well as plans to add other pediatric divisions. This care collaboration allows the families to stay within their community.

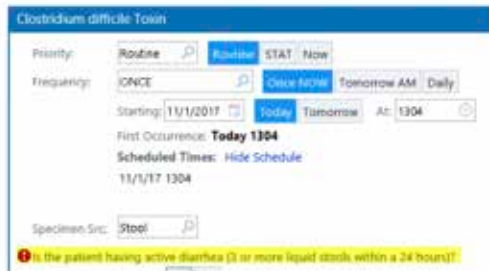
Hurley Trauma Recovery Center

The Emergency Department and Trauma Unit received \$365,927 from the Michigan Department of Health and Human Services to establish the first Trauma Recovery Center in Michigan providing crisis intervention to hospitalized traumatic violent crime victims. Michigan is just the third state in the nation to build a network of Trauma Recovery Centers (TRC).

The EPIC DAILY DOSE

Topic: C-Diff Order Changes

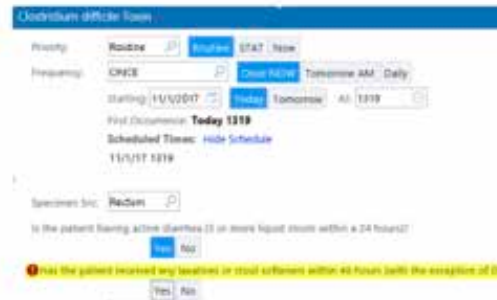
There have been some changes to the C. diff order for appropriate culturing. The first is a hard stop question to verify the patient is having active diarrhea.



If that question is answered no, there will be a reminder warning that a patient should not be cultured for C. diff if they are not having active diarrhea:



If the answer is yes, there will be one another hard stopped question as a reminder to be sure patient is not on laxatives:



Again, if the answer is Yes the patient is taking laxatives, you will be reminded that C. diff testing is not indicated:



The last change is a hard stop duplicate check. If the order has been placed in the last 7 days, you must either discontinue the previous order (if not resulted) or not place the current order. If the order must still be placed contact the lab.



WELCOME NEW PROVIDERS

It is our pleasure to welcome to Hurley Medical Center (HMC) and thank you for partnering with us to provide quality healthcare to our patients. We value your commitment and appreciate your service.

NOVEMBER 2017

Anesthesia

Genesee Medical Anesthesia, PC

1 Hurley Plaza, 4N, Flint, MI 48503

Phone: **810.262.9284**

Allison Beaver, CRNA

Rachelle Francis, CRNA

Emergency Medicine

Hurley Emergency Department

1 Hurley Plaza, Flint, MI 48503

Donald Berry, PA-C

Claire Nicholson, PA-C

Medicine

Flint Cardiovascular Consultants

4455 Town Center Parkway,

Ste A, Flint, MI 48532

Phone: **810.720.3370**

Anne Mick, NP

Obstetrics/Gynecology

Mid-Michigan Midwifery

1 Hurley Plaza, 2 North,

Antepartum, Flint, MI 48503

Phone: **810.969.4501**

Jennifer Brown, CNM

Pediatrics

Hurley Medical Center

Pediatric Hospitalists

1 Hurley Plaza, 2 East, Flint, MI 48503

Phone: **810.262.9330**

Reena Ahluwalia, MD

Hurley Pediatric Specialists,

6140 Rashelle Drive, Flint, MI 48507

Phone: **810.262.2690**

Ming Chen, MD

Surgery

Colon & Rectal Surgery of Genesee County

G4007 West Court Street, Ste E, Flint, MI 48532

Phone: **810.732.0908**

Mark Mattingly, MD

Flint Foot and Ankle PLLC

2329 Stonebridge Drive, Bldg E, Flint, MI 48532

Phone: **810.230.9955**

Jessica Macsuga, DPM

DECEMBER 2017

Emergency Medicine

Hurley Emergency Department

1 Hurley Plaza, Flint, MI 48503

Divleen Kaur, PA-C

Medicine

Genesee Cancer & Blood Disease

Treatment Center, PC

302 Kensington Avenue, Flint, MI 48503

Phone: **810.762.8400**

Nesrine Khoury, PA-C



Continued on back

One Hurley Plaza
Flint, MI 48503

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Hurley Foundation
Hurleyfoundation.org
Facebook.com/HurleyFoundation
Twitter.com/HurleyFNDN

Please Share Your Stories

Please send your stories and photos by the 15th of each month to rwaller1@hurleymc.com, or contact Regina Waller, Director (Physician Services, Continuing Medical Education (CME) and Medical Staff) at **810-262-7302**.

WELCOME NEW PROVIDERS (CONTINUED)

Obstetrics/Gynecology

Mid-Michigan Midwifery

1 Hurley Plaza, 2 North, Antepartum,
Flint, MI 48503
Phone: **810.969.4501**

Kenyatta Herndon, CNM
Dajai Livingston, CNM

Pediatrics

Hurley Children's Center

300 E. First Street, Suite 201,
Flint, MI 48503
Phone: **810.262.9773**

Courtney Strohacker, MD

Surgery

Fenton Foot Care, PC

14229 Torrey Road, Suite 1,
Fenton, MI 48430
Phone: **810.629.3338**

Bryant Castelein, DPM

Hurley Professional Staff Anniversaries:

Hurley congratulates the following providers who reached milestone Hurley Professional Staff anniversaries during the months of December and January.

December Anniversaries

10 Years

Gary Roome MD
Genevieve Sierminski MD
Charles Pelshaw MD

Oops!

Benjamin Ramirez, MD –
May 2017 (35 years!)

January Anniversaries

10 Years

Vickie Mello DO

15 Years

Ahmad Kaddurah MD

20 Years

John McIlduff MD
Rajalakshmi Sankaran MD
Abdul Razzak MD

Hurley recognizes the dedication and commitment of our doctors. As a feature of the Physician Connection, Hurley will acknowledge five (5) year anniversaries each month.

Don't forget to preview your Physician Compare performance information

The Centers for Medicare & Medicaid Services (CMS) opened the Physician Compare preview period on October 18. The 30-day preview period provides an opportunity for clinicians and groups to preview their 2016 performance information before it is publicly reported on Physician Compare profile pages later this year and in the Physician Compare Downloadable Database. The preview period is extended and is now ending **Friday, December 1 at 8 pm ET**.

You can access the secured measures preview site now through the PQRS portal - Provider Quality Information Portal (PQIP).

Check out the Preview Period Toolkit for helpful resources on how to preview your data:

- 5 Tips to Preview Period
- Physician Compare Guide to Preview

For additional assistance with accessing PQIP, or obtaining your Enterprise Identity Management (EIDM) user role, contact the QualityNet Help Desk at 866-288-8912 or qnetsupport@hcqis.org.

To learn more about the performance year (PY) 2016 information and PY 2015 clinician utilization data that are available for preview, download the measure crosswalks from the Physician Compare Initiative page:

- Physician Compare PY 2016 Group Profile Page Measures Available for Preview
- Physician Compare PY 2016 Group Downloadable Database Measures Available for Preview
- Physician Compare PY 2016 Clinician Downloadable Database Measures Available for Preview
- Physician Compare PY 2016 Non-PQRS QCDR Measures Available for Preview
- Physician Compare PY 2015 Clinician Utilization Data Available for Preview

If you have any questions about Physician Compare, public reporting, or the 30-day preview period, please contact us at PhysicianCompare@Westat.com.

Board of Managers Officers Elected

At their annual meeting in October, the Hurley Board of Managers elected the following slate of officers: Chris Flores, Chair; Jason Caya, Vice Chair; Tom James, Treasurer; and Dr. Brian Nolan, Secretary.

Christopher Flores has been a member of the Hurley Board of Managers since 1990. He is currently serving as the Vice President for Business Development with the Sacred Heart Rehabilitation Center in Flint. Mr. Flores has been very active in the health care field throughout his career having founded Community Recovery Services and served as Executive Director of Insight Recovery Centers. He does serve on a number of Boards in the community and represents Hurley Medical Center at the MSU School of Research. In 2008, Mr. Flores was appointed by the Governor of Michigan to serve on the Michigan State Board of Psychology (2008-2011).



Thomas James has been a member of the Hurley Board of Managers since 1995. In recent years, Mr. James was the owner of James Lumber Company a family business for 35 years. At this time, Mr. James is a Sales Agent for Century 21 Real Estate and Public Relations person for Greater Flint Imaging.



Jason Caya was appointed to the Hurley Board of Managers in May 2014. Since being appointed to the Hurley Board he has served on various Board Committees and is currently chair of the Board Audit Committee. Mr. Caya serves as Co-Founder and Director of the Flint Area Reinvestment Office from 2009 until it was disbanded in 2017. He is the Co-Founder and Managing Partner of Tenacity Brewing, LLC and Vehicle City PO' Boys.



Dr. Brian Nolan is the Director of Clinical Pediatrics at Hurley Children's Hospital, and has been a vital part of the Hurley family since his residency over 35 years ago. Dr. Nolan is Board Certified in Pediatrics, Pediatric Critical Care, Neonatology and Child Abuse Pediatrics – one of only seven physicians in the state to have this special board certification. He was appointed to the Hurley Board of Managers in 2012.



Abdulhamid, Ibrahim MD
 Abdulrazzak, Ameer MD
 Ahmed, Khalid M MD
 Ahmed, Syed I MD, FACC
 Allyn, Duane R DO
 Almansour, Muhammad A MD
 Almounajed, Ghanem MD
 Aranas, Epifania A MD
 Baril, Rebecca DPM
 Beene, Joel A MD
 Belal, Farouk MD, FSCAI, FACC
 Bernabe, Maria MD
 Brooks, Sherrie M DO, FACC, FACOI
 Shaik Mohammed, Tabrez MD
 Chheda, Ramesh L MD
 Cleary, Robert M MD, FACC
 Dabideen, Harris H MD
 Daros, Amy J DO
 Jindal, Leena DO
 Dismond, Samuel R MD
 Dysart, John M MD
 Evans, Jason M MD
 Levashkevich, Zhanna L MD
 Fujawa, Douglas DDS, MS
 Gagliardi, Raymond J MD
 Grewal, Manjit S MD
 Haddad, Fawaz E MD
 Ibrahim, Sherif S MD
 Ice, Monique R MD
 Jondy, Abdelmajid I MD
 Kaddurah, Ahmad K MD
 Karaouzas, Litsa DDS
 Kunadi, Arvind MD
 Khouri, Haissam MD
 Klein, Justin D MD
 Klein, Michael D MD
 Roome, Gary T MD
 Luna, Joseph B MD
 Martin, Ronald A DPM
 Mawri, Faisal MD
 Mello, Vickie B DO, FACOG
 Mirchandani, Jagdish MD
 Mohamed, Mousa S MD
 Mukhtar, Osman MD
 Noroyan, Jeffrey C DPM
 Osterholzer, Danielle A MD
 Patel, Anant C MD
 Pustinger, Paul DO
 Ramachandran, Sampath MD
 Reisig, Renae MD
 Reyes, Gwendolyn MD
 Rode, Geeta D MD, FCCP
 Roebuck, Michael D MD
 Saeed, Elmahdi M MD
 Schneider, Melissa A MD
 Smith, Roderick R MD
 Srivastava, Ajay K MD
 Stevens, Joyce K MD
 Thota, Surya R MD
 Valentini, Rudolph P MD
 Vobach, Kenneth MD

MAKE AN IMPACT

JOIN THE PHYSICIAN GIVING CAMPAIGN 2018

DEAR PHYSICIANS,

As you may know, Hurley Foundation is a 501(c) (3) nonprofit organization launched in 1993 that supports Hurley Medical Center's commitment to "Clinical Excellence and Service to People." In doing so it is imperative that we engage donors and volunteers to contribute resources for hospital programs and initiatives which are otherwise underfunded or not funded at all.

As a charitable organization we rely heavily on the support and generosity of our community, staff, and physicians like you. Our supportive physicians play a vital role as leaders and champions in the success of our efforts. The Hurley Foundation values its physician relationships and would like to further explore the ways in which your support can impact the medical needs of our community. With this interest in mind, I invite you to discuss your ideas and aspirations as to how we can work together. I can help customize your own gift or schedule of giving, or an honorary/memorial gift that is special to you and your family.

The Foundation welcomes you to make your donation using the accompanying envelope. If you have any questions or would like to meet, please contact me at **810.262.9399** or **kamlani1@hurleymc.com**.

Thank you for your consideration.

Very truly yours,
Karima Amlani
Development & Events Associate



HURLEY
FOUNDATION

